



Non Plus Ultra S.A.

Company Facts

- Location: Bogota, Colombia
- Industry: Bus Manufacturing
- Web site: www.nonplusultra.com.co

“We believe that, without a doubt, Epicor ERP is the robust system our company needs.”

Juan Carlos Rueda, Assistant Director | Non Plus Ultra

Non Plus Ultra S.A. is a Colombian company dedicated to the manufacture and marketing of vehicles for passenger transport. Non Plus Ultra S.A. began operations in 1971 and officially formed as a company in 1973. In 1992 the company acquired a license from the Ministry of Transportation for vehicle assembly, becoming the only bus assembling company in Colombia. With over 40 years experience in the design, manufacture, marketing and financing of passenger vehicles, Non Plus Ultra S.A. has received several national and international awards.

Today, Non Plus Ultra S.A. is responsible for 243 direct jobs and approximately 2,500 indirect. The company has a large production plant located north of the city of Bogota, owns showrooms in Bogota, Cali and Pereira, and has outstanding after-sales service in most of the country.

First steps

In 2009, Non Plus Ultra S.A. determined that the organization’s existing enterprise software did not provide a complete view of company information. Assistant Director Juan Carlos Rueda pointed out that, “The previous system was very slow, report generation was not dynamic, there was no production traceability, it lacked modules, and it could not provide insight into each of the areas of the company.” On the other hand he said, “We wanted to go further and have the entire organization running on one system.”

In this context, Non Plus Ultra S.A. made the decision to seek a new enterprise resource planning (ERP) solution. A project manager was appointed to lead the diagnostic and research activities in accordance with the requirements of the company. This search for a new solution was conducted in close collaboration with each of the business areas to understand all the operational details and requirements, which led to the development of a detailed mapping on how work is conducted in every area of the organization.

Success Highlights

Challenges

- Tracking production process
- Production costing
- Consolidation of information

Solution

- Epicor ERP

Benefits

- Real-time information
- Decision making process agility
- Display of entire production process

After evaluating several alternatives, Non Plus Ultra S.A. selected Epicor as their ERP provider, as it offered the greatest cost-benefit advantages and proved to be above the competition.

Project success

At every step of the implementation process, Non Plus Ultra S.A. and the Epicor team worked together because it required the acquisition of new equipment to support tool packages, the redesign of some processes, and the development of others. Epicor always provided support for the staff adaptation and training, simplifying the transition to the new business management system. Undoubtedly, the experience of Non Plus Ultra S.A., along with the flexibility and production focus of Epicor ERP, simplified its adoption.

“Knowing Epicor, its advantages and benefits, one should take the step to implement it right away,” said Rueda. “Epicor ERP supports the evaluation of new processes, markets, and concepts; it helps the business to move forward providing trusted and accurate information to make the right decisions.”

Epicor ERP has shown remarkable benefits in traceability and production costing. Currently, Non Plus Ultra S.A. can capture everything the company is doing and track each point of the production process, while having full control of costs—purchase orders, labor, and indirect production costs.

Non Plus Ultra S.A. today

Epicor ERP was implemented with the vision to reduce costs and provide a complete view of the company, which has been achieved. “Epicor ERP has generated a change both culturally and in business processes, a change in the way we work because it has allowed us to look at all areas of the company to know our reality and make sound decisions,” added Rueda.

Today, Non Plus Ultra S.A. runs Epicor ERP in all operating areas of the organization with the exception of Human Resources. There are 50 users on the solution and the company is planning to expand this number soon. Moreover, the data generated by the system allows the company to define their future strategies.

“By integrating company operations, Epicor ERP produces a noticeable impact on the immediacy with which information is created and shared, for a timelier, decisive decision making,” said Rueda. “That is most important. The solution’s largest impact will lead us to become more in tune and keep pace with our business and industry today.”

Non Plus Ultra S.A. recognizes that over time the benefits of Epicor ERP will be fully seen. The software implementation has been a complete change for the organization as Epicor ERP facilitates strategic decision making to meet future challenges.

About Epicor

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail, and service industries. With more than 40 years of experience, Epicor has more than 20,000 customers in over 150 countries. Epicor solutions enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional, and global businesses demand. For more information, visit www.epicor.com.



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